

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 07th day of December' 2024

C.G.No.183/2024-25/Annamayya Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

Between

Sri. K. Siva Kumar, D.No.9/639-5,
R.N. Peta, Sugavasi Nagar,
Rly. Kodur, Annamayya District.

Complainant

AND

1. Superintending Engineer/O/Annamayya
2. Dy. Executive Engineer/O/Kodur
3. Executive Engineer/O/Rajampet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

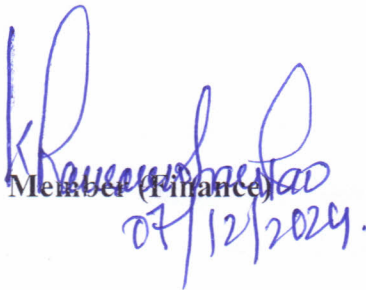
01. The complainant filed the complaint during the Vidyut Adalat conducted on 06.11.2024 at Kodur stating that he is residing in Sugavasi Nagar, Kodur and in their street the electrical lines are damaged and they require replacement.



02. The said complaint was registered as C.G.No.183/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they erected middle poles in the electrical line and rectified the low voltage problem in that area.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that subsequent to the complaint, they erected middle poles in the electrical line and rectified the low voltage problem in that area. The complainant when contacted through phone admitted that the Respondents resolved low voltage problem in their area and he also issued letter of satisfaction to that effect. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of December'2024.


CHAIRPERSON


Member (Finance)
07/12/2024.


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Chinty
07/12/24